COMMUNITY HOMELESSNESS REPORT SUMMARY

Prince Albert, Saskatchewan

2022-2023

The Community Homelessness Report (CHR) is an annual Reaching Home reporting deliverable that supports communities to prevent and reduce homelessness using a more coordinated, systems-based and data-driven response. The CHR was designed to support local discussions and decision making, using all of the information about homelessness currently available at the community level. Communities are encouraged to use their CHR data to develop clear plans of action that help them to reach their homelessness reduction targets and to leverage the collective efforts of service providers working across the community, regardless of how they are funded.

This is a summary of the CHR for the 2022-23 reporting cycle. It shows the community's self-assessment of Reaching Home implementation, which includes the following key components:
 • meaningful collaboration between Indigenous and non-Indigenous partners (see Section 1);
 • community-level governance, coordinated service delivery (Coordinated Access) and use of a Homelessness Management Information System or HMIS (see Section 2); and,
 • an outcomes-based approach (tracking community-level outcomes and progress against targets using a Unique

dentifier or By-Name List, referred to as a List; see Section 3).
If the community was able to report on outcomes and targets, this CHR Summary also includes results for each of the five core outcomes of Reaching Home (see Section 4).

Section 1. Community Context – Collaboration between Indigenous and Non-Indigenous Partners	
Does your community, as a Designated Community (DC), also receive Reaching Home Indigenous Homelessness (IH) funding?	No – only DC funding is available
Specific to Coordinated Access and the HMIS, has there been ongoing, meaningful collaboration between the DC or Territorial Homelessness (TH) CE and local Indigenous organizations over the reporting period?	Yes
Describe this collaboration in more detail.	

Yes, there has been on-going, extensive collaboration between Designated Community (DC), CE and local Indigenous organizations. Our community does not have a defined homelessness serving segment. As a smaller community with a population of 40,000 most organizations of all categories are involved with homelessness in addition to their regular operations. Our collaboration has grown and we now have 3 out of 5 funded agencies that are Indigenous. Our CAB also has significant Indigenous representation with both individuals and organizations. Everyone is working together to meet the basic requirements of coordinated access. Coordinated access works closely with Saskatoon Housing Initiatives Partnership (SHIP) under the Homeless Information Partnership Saskatchewan (HIPSK) in data collection and case management through the HIFIS system developed by the Government of Canada. HIFIS supports Coordinated Access by allowing multiple service providers access to real-time homelessness data. In Prince Albert other agencies with a current focus on shelters, have joined HIFIS to support and address episodic and chronic homelessness for those in greatest need. In the future it is hoped that other agencies will see the value of HIFIS and the information it provides. Prince Albert does not have designated Indigenous funding, we are part of a wider provincial pool of Indigenous funding that serves all areas outside of Saskatoon and Regina. The Community Entity for this funding is Metis Nation - Saskatchewan. We have worked together in numerous projects over the last year including the Homeward Bound project, and the 'Building Community - Housing and Homelessness Conference' and at a provincial level to facilitate training for our project sponsors. This relationship is likely to become closer as we are talking about joint attendance at CAB meetings and further collaboration that builds on the strengths of our funding streams. Currently the Indigenous Regional CAB chair is also a member our CAB which facilitates communication.

With respect to the completion of the Community Homelessness Report (CHR), was there ongoing, meaningful collaboration between local Indigenous and non-Indigenous organizations and, where applicable, the IH CE and/or IH CAB?	Yes
Describe this collaboration in more detail.	

Our current CAB consists of 12 community members, our Service Canada (now Infrastructure Canada) ex-offico and 4 Reaching Home staff members. These 12 community members represent 4 Indigenous organizations and an Indigenous person with lived experience. An Indigenous elder performs ceremonies at our CAB meetings. The 12 community members also include some Indigenous community members. The community homelessness report is written by the Prince Albert Community Entity (CE). As the CE we invite all CAB members to review and contribute to and approve the community homelessness report. Our funded agencies are also Indigenous and contribute to our discussions. Prince Albert does not have designated Indigenous funding, we are part of a wider provincial pool of Indigenous funding that serves all areas outside of Saskatoon and Regina. The Community Entity for this funding is Metis Nation - Saskatchewan. We have worked together in numerous projects over the last year including the Homeward Bound project, and the 'Building Community - Housing and Homelessness Conference' and at a provincial level to facilitate training for our project sponsors. This relationship is likely to become closer as we are talking about joint attendance at CAB meetings and further collaboration that builds on the strengths of our funding streams. Currently the Indigenous Regional CAB chair is also a member our CAB which facilitates communication. Indigenous organizations are on the front lines of service delivery and, like all of our service delivery organizations, play a significant role in evaluating how projects are working and what changes might be necessary.

Section 2. Coordinated Access and Homelessness Management Information System (HMIS) Self-Assessment
Summary Tables
The table below provides a summary of the work your community has done so far to meet the Reaching Home minimum requirements for Coordinated Access and an HMIS.

	Met	Started	Not Yet Started
Number of minimum requirements	18	0	0

The table below shows the percentage of minimum requirements completed for each core Coordinated Access component.

Governance	HMIS	Access Points to Service	Triage and Assessment	Coordinated Access Resource Inventory	Vacancy Matching and Referral
100%	100%	100%	100%	100%	100%

Summary Comment
Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to achieve the Reaching Home minimum requirements?
All four housing support workers at their associated agencies are inputing their new client's information as of April 1, 2023 into the Homeless Managemetn Information System (HIFIS) in a timely manner. Every client's signed consent has been uploaded into HIFIS. Three of the housing support workers attended in person HIFIS training in December 2022. The fourth agency had on-line training in January 2023. The CE and housing support workers have requested further training in HIFIS and the HIFIS Community Engagement Manager has advised this will occur on-line soon. On our Community Advisroy Board (CAB) we have an Indigenous person with lived experience of homelessness. He comes from a large family who have struggled with housing issues throughout Saskatchewan and has shared his thoughts on our program with the Community Entity (CE). Our four housing support workers are located a four different agencies in Prince Albert. Both active and inactive clients continue to communicate with the housing support workers who bring their perspective forward to the CE.

Section 3. Outcomes-Based Approach Self-Assessment
Summary Tables - Minimum Requirement
The tables below provide a summary of the work your community has done so far to transition to an outcomes-based approach under Reaching Home.

Step 1: Has a List	Step 2: Has a real-time List	Step 3: Has a comprehensive List
Yes	Yes	Yes

Step 4: Can report <u>monthly</u> outcomes and set targets using data from the List (reporting in Section 4 is mandatory for 2023-24 CHRs, if not earlier)			
List was in place as of January 1, 2023 (or earlier)	**Can generate monthly data**	**Has set targets**	**Has an outcomes-based approach in place**
Yes	Outcome 1: Yes	Outcome 1: Yes	Yes
	Outcome 2: Yes	Outcome 2: Yes	
	Outcome 3: Yes	Outcome 3: Yes	
	Outcome 4: Yes	Outcome 4: Yes	
	Outcome 5: Yes	Outcome 5: Yes	

Step 4: Can report <u>annual</u> outcomes and set targets using data from the List (reporting in Section 4 is mandatory once annual data can be generated)			
List was in place as of April 1, 2022 (or earlier)	**Can generate annual data**	**Has set targets**	**Has an outcomes-based approach in place**
Yes	Outcome 1: Yes	Outcome 1: Yes	Yes
	Outcome 2: Yes	Outcome 2: Yes	
	Outcome 3: Yes	Outcome 3: Yes	
	Outcome 4: Yes	Outcome 4: Yes	
	Outcome 5: Yes	Outcome 5: Yes	

Summary Comment
Are there particular efforts and/or issues that you would like to highlight for this reporting period related to your community's work to transition to an outcomes-based approach under Reaching Home?
The Prince Albert (PA) DC CE had staffing changes so it was a learning curve for the project officer to learn our Excel spreadsheet list. The project officer is responsible for maintaining this community list. It is good to have one person responsible for the list to ensure consistency. In the last year the project officer has discovered our list only counted families that were housed, so efforts were made to include all family member who are housed. The Prince Albert list can now count how many family members have been housed. Also the community list was expanded to include which housing support worker helped clients find and secure housing. This was one way to track which agencies placed clients into housing. In the future this community list could be improved by counting where client referrals are coming from. As our HIFIS data is not yet accurate our community is relying on this PA DC CE list for an accurate data count of homelessness people in our community. Our community uses information from this list to support our community's applications for winter shelters and capital requests to support housing initiatives in our community. On the Canadian Alliance to End Homelessness website our By Name list scored 9/10. In the next year our HIFIS information should be up to date and be able to generate our priority list and information for this community homelessness report.

More information about the Unique Identifier List	
Step 1. Have a List	
Where does data for the List come from?	☐ HIFIS ☑ Excel ☐ Other HMIS ☐ Other data source(s) ☐ Not applicable – Do not have a List yet
In the future, will data from the community's HMIS (either HIFIS or an existing, equivalent system) be used to get data for the List?	Yes

Step 1. Have a List (cont.)

For the List, does the community have…

A written policy/protocol that describes how interaction with the homeless-serving system is documented	Yes
A written policy/protocol that describes how housing history is documented	Not yet

Chronic homelessness

x	Federal definition
	Local definition

From the List, can the community get data for…

Newly identified on the List	Yes
Activity and inactivity	Yes
Housing history	Yes

From the List, can the community get demographic data for…

Age	Yes	Indigenous identity	Yes
Household type	Yes	Veteran status	Yes
Gender identity	Yes		

Step 2. Have a real-time List

How often is information about people experiencing homelessness updated on the List?	Monthly
Is people's interaction with the homeless-serving system (activity and inactivity) updated regularly on the List?	Yes
Is housing history updated regularly on the List?	Yes
Is there a process in place for keeping chronic homelessness status on the List up-to-date?	Yes

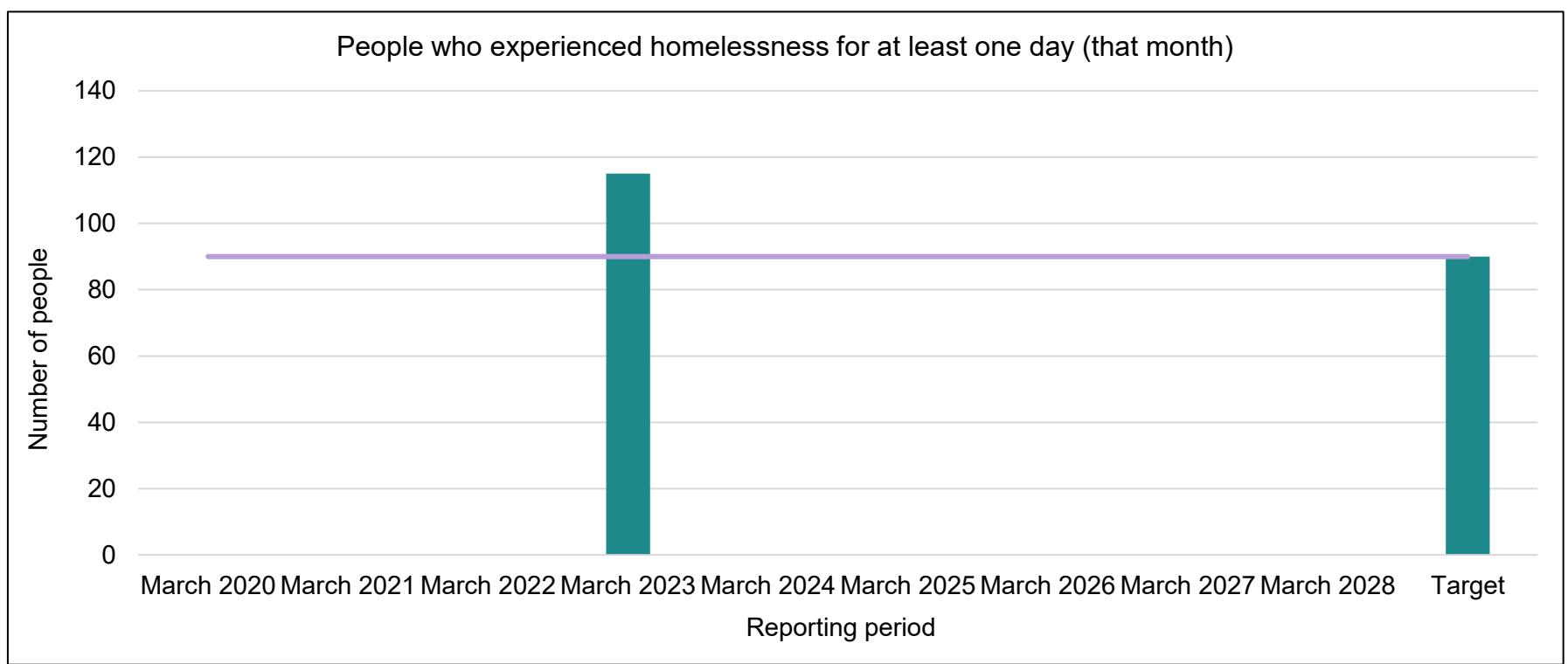| Step 3. Have a comprehensive List	
Does the community have a document that identifies and describes all of the service providers that help people experiencing homelessness with their housing challenges?	Yes
Optional question: How does data from the List compare to other community-level data sources that are considered accurate or valid? This is an optional follow-up question for communities that have completed the "*Understanding Community-Level Data*" worksheet.	
	Our community does not have any other data sources for homelessness. Currently our own RH Excel Spreadsheet is the most accurate as our PA Priority List through HIFIS is not up-to-date. The Prince Albert DC CE has a good working relationship with the agency in Prince Albert who runs the winter shelter and this agency is one of our funded agencies so they ensure clients staying at the winter shelter are referred to our housing support workers. The Prince Albert DC CE has strengthened relationships with other community agencies who have outreach services to ensure we are connecting with clients living unsheltered. Our RH DC list includes the number of family members seeking housing with the client but does not list individual members. Our paper intake form does include the names and dates of birth of the others seeking housing with the client so this information can be included in HIFIS once these additional clients have signed their consent.

Step 4. Track outcomes and progress against targets using data from the List	
Does the List meet the benchmark of a "Quality By-Name List" confirmed by the Canadian Alliance to End Homelessness?	No

Section 4. Community-Level Outcomes and Targets – Monthly

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

Based on the information provided in the Community Homelessness Report, the community does not have to report monthly community-level data for Outcome #1 for the reporting period.

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	**Target**
People who experienced homelessness for at least one day (that month)				115						90

People who experienced homelessness for at least one day (that month)

Context for Outcome #1 (monthly):

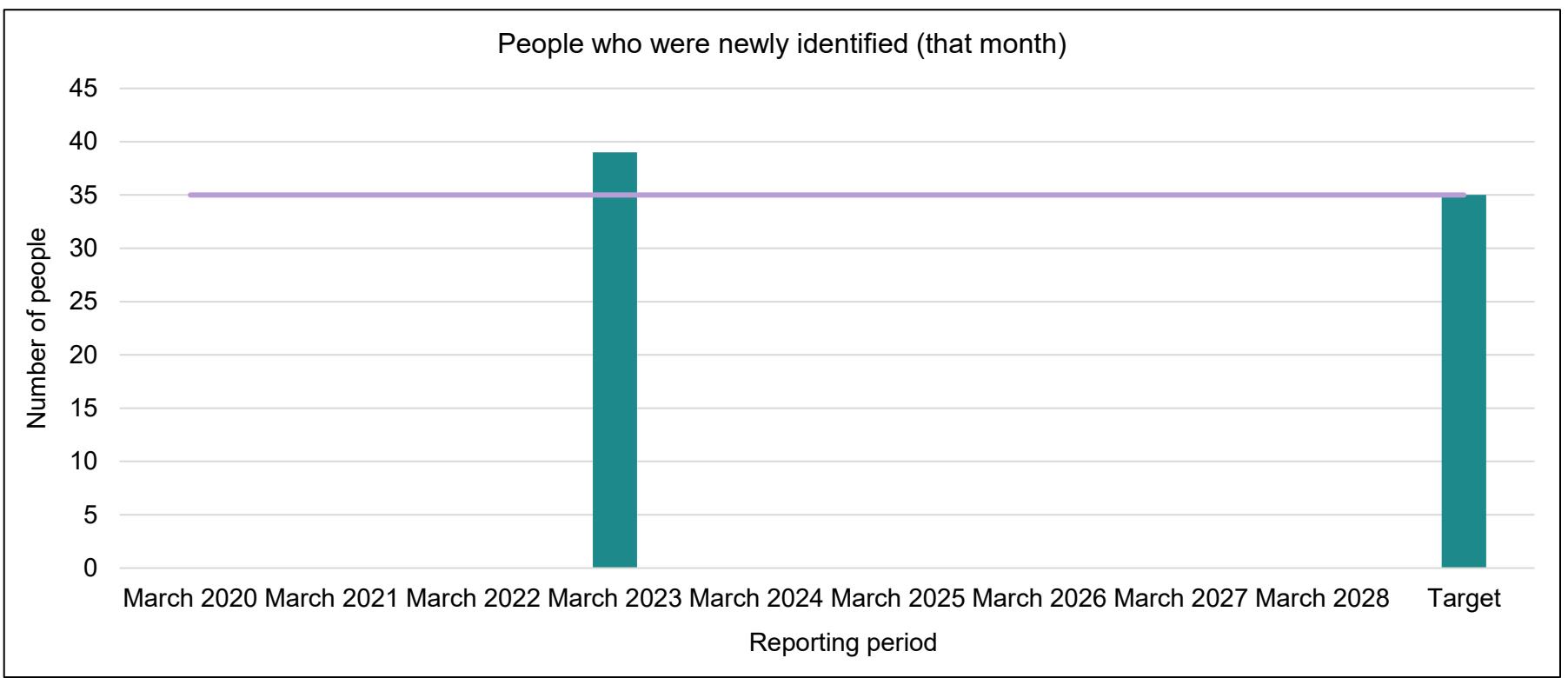Please provide context about your results, as applicable.

In March 2023 there were 106 clients on our active By Name list and there were 9 clients that were placed on the inactive list due to: leaving our community (5 clients) and we were unable to house (4 clients). Clients that were placed on the inactive list due to no contact in 90 days were not included in these results (11 clients), nor were the 12 clients that were housed in March 2023. This data is for Year 1 of our CA system so it is impossible to determine if flows were reduced.

Was the federal standard for calculating this outcome used (see Annex A)?	Yes

Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who were newly identified (that month)				39						35

People who were newly identified (that month)

Context for Outcome #2 (monthly):

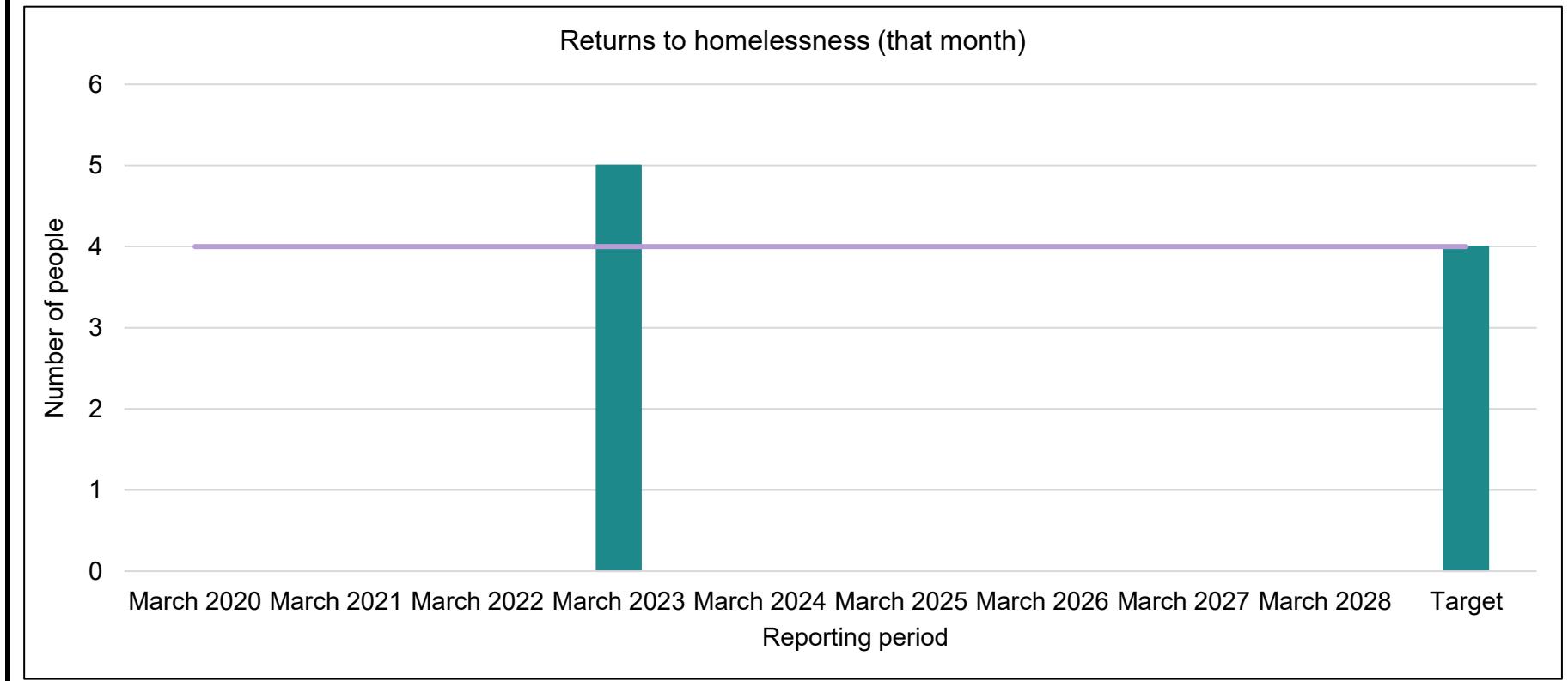Please provide context about your results, as applicable.

There were 35 new clients for March 2023 including 34 on the active By Name list and 5 on the inactive list. Of these 35 clients there were 30 newly identified clients, 2 clients returned from inactive list and 3 clients returned from housing.

Was the federal standard for calculating this outcome used (see Annex A)?	Yes

Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Returns to homelessness (that month)				5						4

Returns to homelessness (that month)

Context for Outcome #3 (monthly):

Please provide context about your results, as applicable.

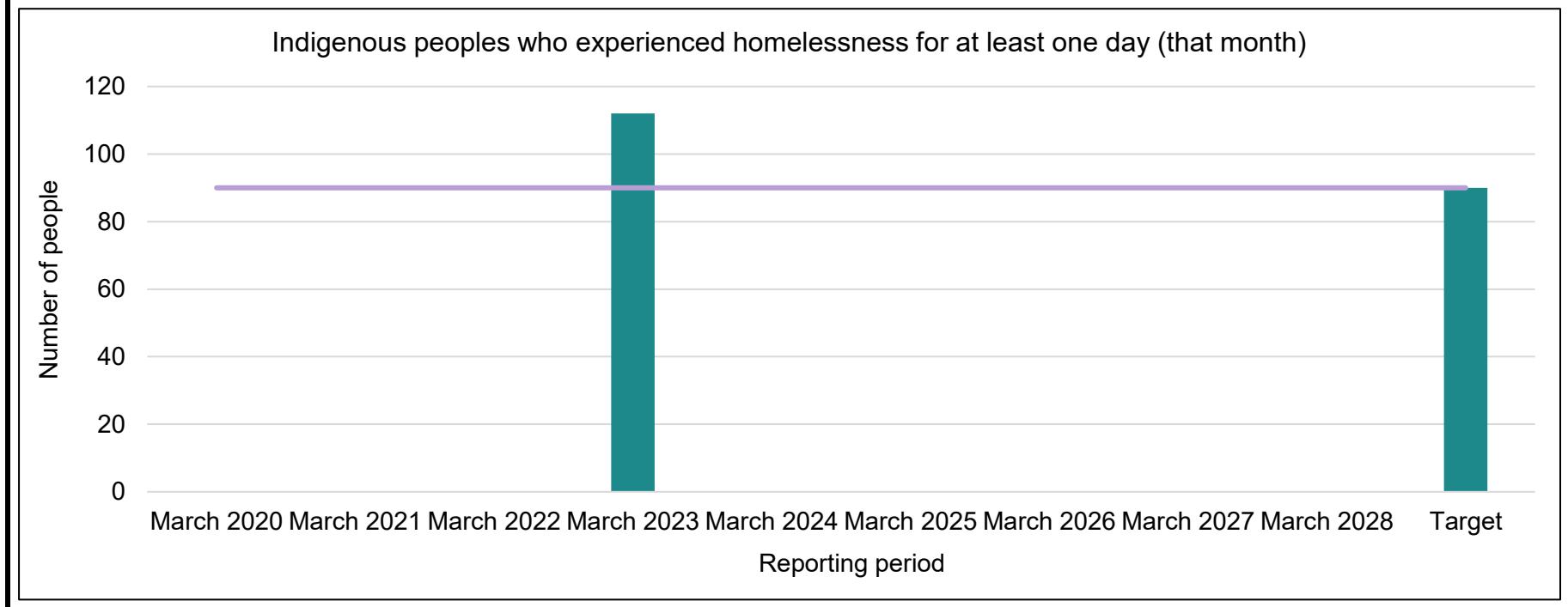2 clients returned from inactive status and 3 clients returned from housing in March 2023.

Was the federal standard for calculating this outcome used (see Annex A)?	Yes

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
Indigenous peoples who experienced homelessness for at least one day (that month)				112						90

Indigenous peoples who experienced homelessness for at least one day (that month)

Number of people (y-axis: 0, 20, 40, 60, 80, 100, 120)

Reporting period (x-axis: March 2020, March 2021, March 2022, March 2023, March 2024, March 2025, March 2026, March 2027, March 2028, Target)

Context for Outcome #4 (monthly):

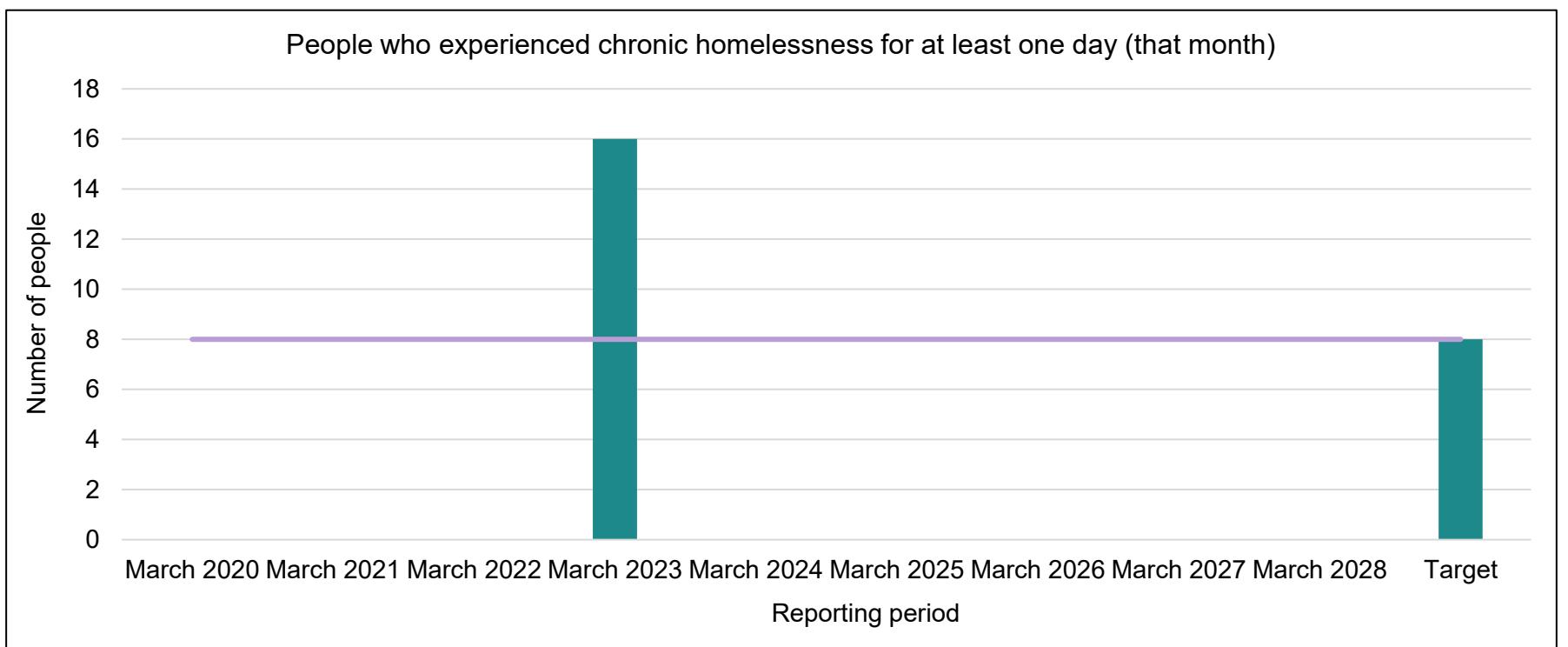Please provide context about your results, as applicable.

In March 2023 out of the 115 clients experiencing homelessness for one day there were 112 indigenous clients and 3 non-indigenous clients. Out of the 112 indigenous clients this includes status, non-status and metis clients.

Was the federal standard for calculating this outcome used (see Annex A)? | Yes

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	March 2020	March 2021	March 2022	March 2023	March 2024	March 2025	March 2026	March 2027	March 2028	Target
People who experienced chronic homelessness for at least one day (that month)				16						8

People who experienced chronic homelessness for at least one day (that month)

Context for Outcome #5 (monthly):

Please provide context about your results, as applicable.

In March 2023 there were 6 clients on the active list that experienced chronic homelessness and 10 clients on the inactive list that experienced chronic homelessness.
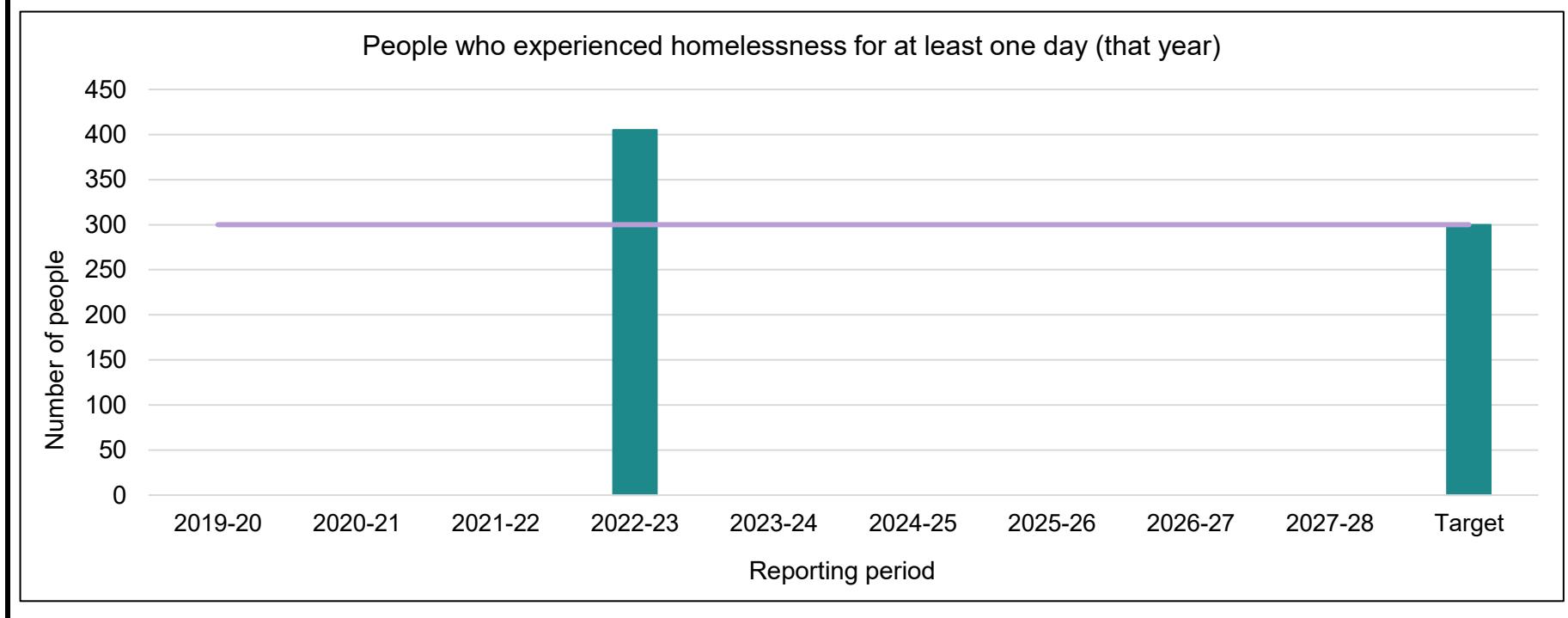
Was the federal standard for calculating this outcome used (see Annex A)?	Yes

Section 4. Community-Level Outcomes and Targets – Annual

Outcome #1: Fewer people experience homelessness (homelessness is reduced overall)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	**Target**
People who experienced homelessness for at least one day (that year)				405						300

People who experienced homelessness for at least one day (that year)

Context for Outcome #1 (annual):
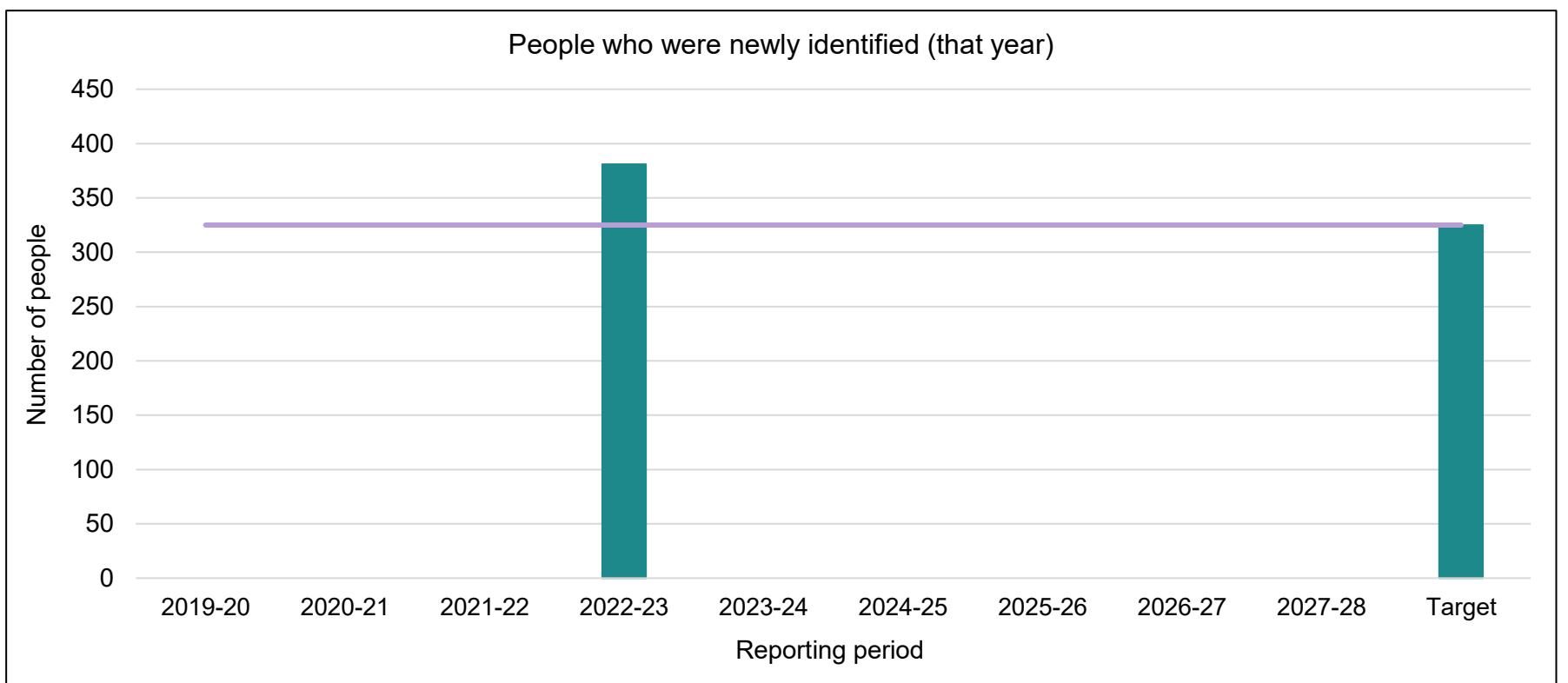
Please provide context about your results, as applicable.

There were 106 clients on our active list and 299 clients on our inactive list for 2022-2023.This data is for Year 1 of our CA system so it is impossible to determine if flows were reduced.

Was the federal standard for calculating this outcome used (see Annex A)?	Yes

Outcome #2: Fewer people were newly identified (new inflows to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who were newly identified (that year)				381						325

People who were newly identified (that year)

Number of people / Reporting period

Context for Outcome #2 (annual):

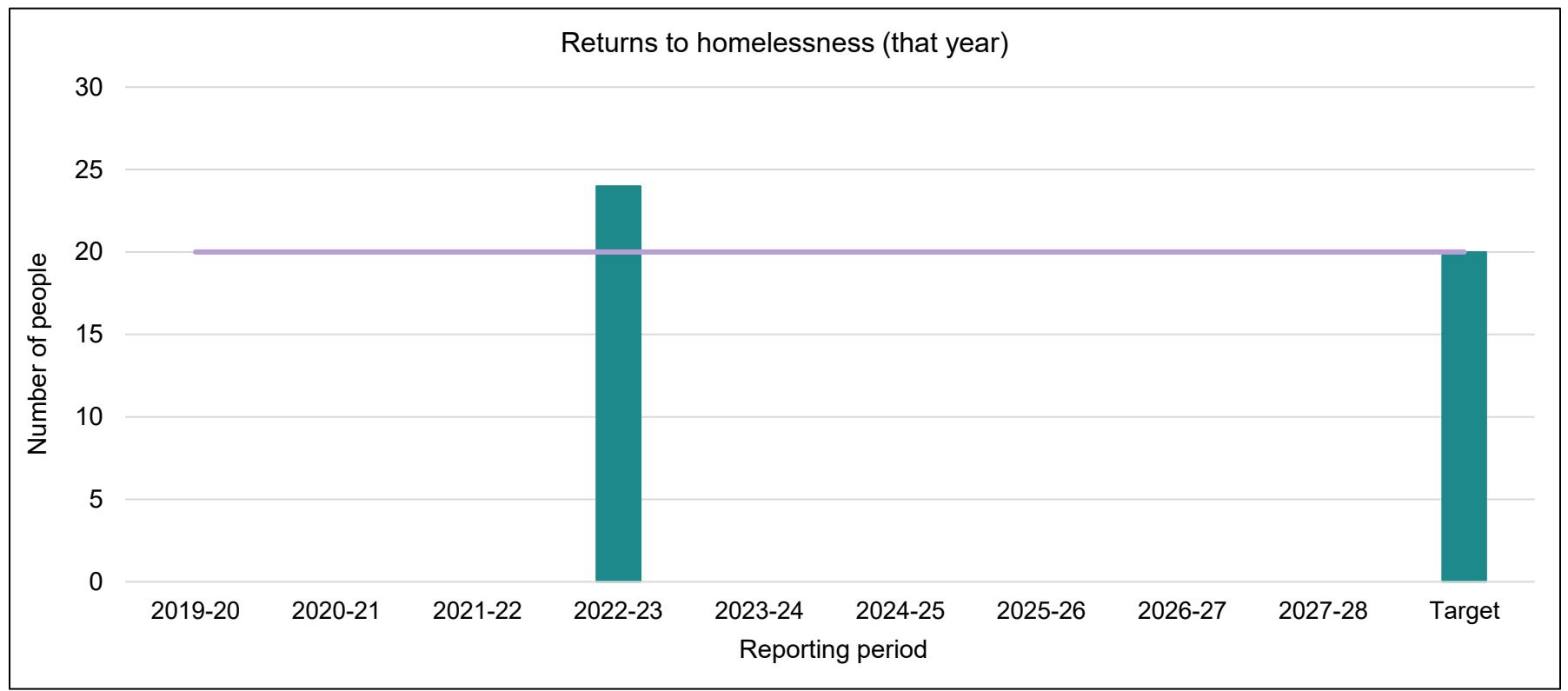Please provide context about your results, as applicable.

We starting developing our own By Name list in early 2022, so we would not have many clients who were returned from housing or returned from inactive at this early stage.In 2022-2023 we had 381 clients who were newly identified as homeless or at-risk of homelessness.

Was the federal standard for calculating this outcome used (see Annex A)?	Yes

Outcome #3: Fewer people return to homelessness (returns to homelessness are reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Returns to homelessness (that year)				24						20

Returns to homelessness (that year)

Context for Outcome #3 (annual):

Please provide context about your results, as applicable.

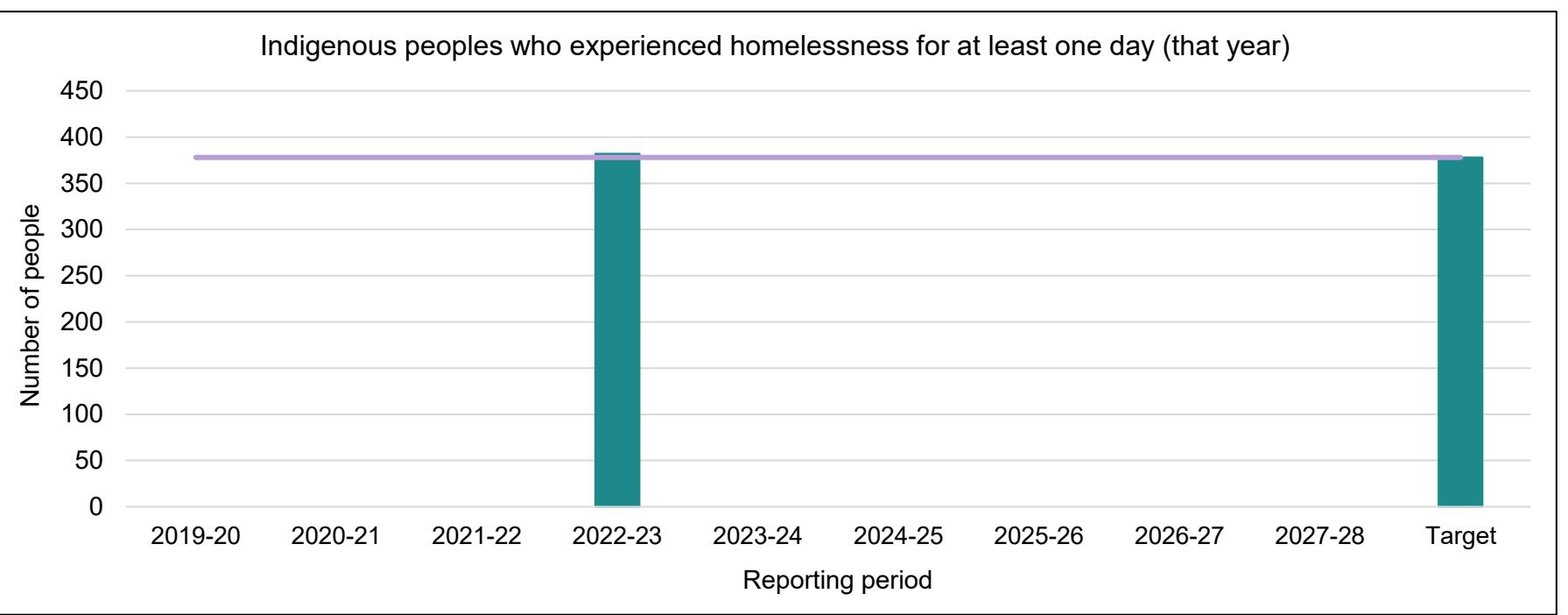For the fiscal year 2022-2023 we had 10 clients return from housing and 14 clients return from inactive status.

Was the federal standard for calculating this outcome used (see Annex A)?	Yes

Outcome #4: Fewer Indigenous peoples experience homelessness (Indigenous homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
Indigenous peoples who experienced homelessness for at least one day (that year)				382						378

Indigenous peoples who experienced homelessness for at least one day (that year)

Context for Outcome #4 (annual):

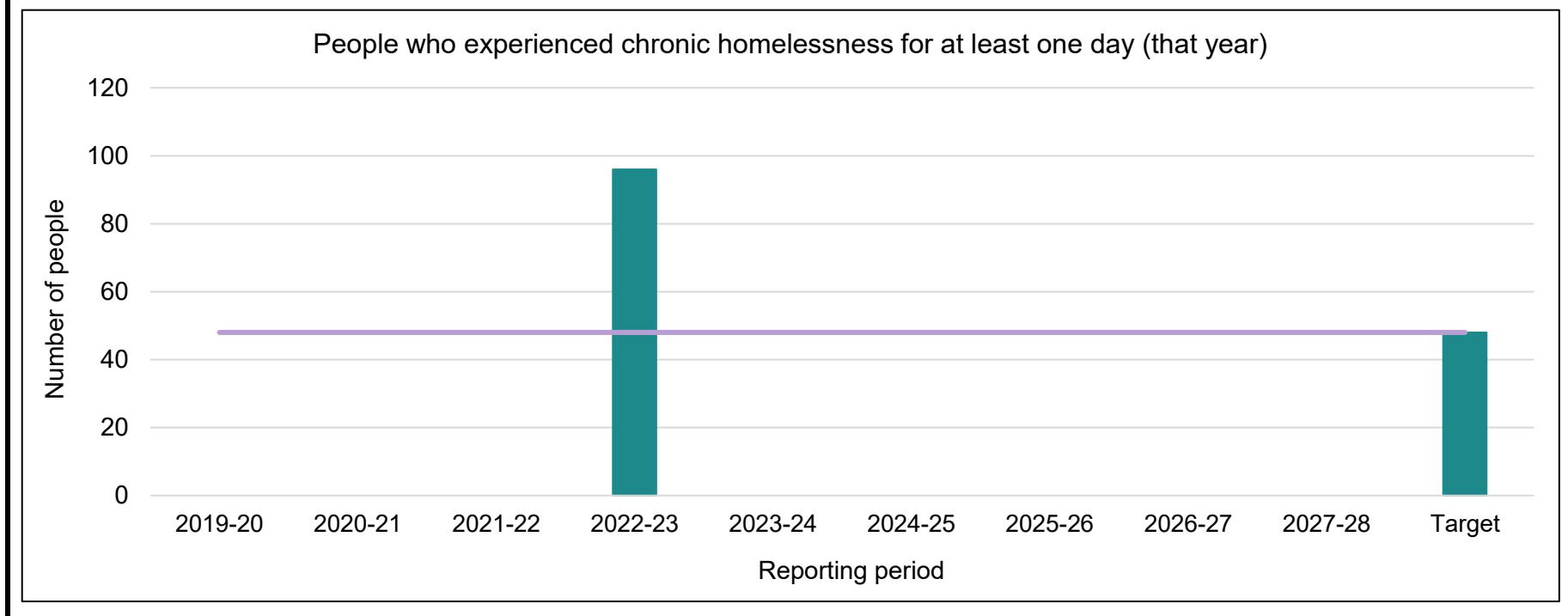Please provide context about your results, as applicable.

Out of our 405 clients in 2022-2023 there were 380 indigenous clients including status, non-status and metis. There were 23 non-indigenous clients and 2 unidentified clients we served in 2022-2023.

Was the federal standard for calculating this outcome used (see Annex A)?	Yes

Outcome #5: Fewer people experience chronic homelessness (chronic homelessness is reduced)

	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	Target
People who experienced chronic homelessness for at least one day (that year)				96						48

People who experienced chronic homelessness for at least one day (that year)

Please provide context about your results, as applicable.

On our active 2022-2023 list there were 21 clients experiencing chronic homelessness. On our inactive list for 2022-2023 there were 75 clients experiencing chronic homelessness.

Was the federal standard for calculating this outcome used (see Annex A)?	Yes